

CURRICULUM VITAE

Personal Information

First names Luc Peter MFA
Surname Balens
Address Tivolistraat 81A, 9700 Oudenaarde
GSM +32 476901403
Nationality Belgian
Date and place of birth 14 February 1962, Hasselt (Belgium)
Gender Male
private mail balens.luc@gmail.com
Professional mail lucbalens@pvo.be
LinkedIn <https://www.linkedin.com/in/balens/>

Military service

Dates August 1985 – 1986
Position Army service done in Belgium (Leopoldsburg) ,
military training , ended service as First sergeant,
signed up as reservist and later promoted to lieutenant

Work experiences

Dates August 1986 – January 1996 (9 years 6 months)
Company NV Bekaert SA Hemiksem (Antwerp-Belgium)
Position Production Manager (± 150 medewerkers)
Main activities > Started in Quality department as Quality technician >> 3 years <<
> Assistant Production Manager low Carbon department >> 6 years and 6 months <<

Dates January 1996 – January 2003 (7 years 1 month)
Company Prodac SA Callao (Peru South America) a Bekaert joint venture
Position Sub-Gerente de produccion (= Production Manager)
Main activities > Production manager >> 3 years << (± 200 medewerkers)
> Setting up ERP (Baan) >> 1 year <<
> Creation of TQM department / introduction of quality lines >> 3 years <<
> Giving training (Improvement techniques , Lean)
> Voice of the customer (basic) and after sales problem solving at client location
> 5S / team work / Lean Manufacturing

Dates January 2003 – July 2006 (3 years 7 months)
Company Ideal Alambrec SA Quito (Ecuador South America) a Bekaert company
Position Sub-Gerente TQM (± 300 medewerkers)
Main activities > Setting up quality department
> Giving training (Improvement techniques , Lean)
> Voice of the customer and after sales problem solving at client location
> Strategic re-layout of the company
> Sales Marketing projects
> 5S / team work / Lean Manufacturing
> People Management (HR)

Dates 2006 – January 2014
Company NV Bekaert SA Kortrijk (Belgium)
Position Global OPEX /TQM (Shop Floor Specialist) for wire plants worldwide
Main activities > 65% of my time working abroad (worldwide)
> Setting up workload models (capacity / resources / cost)
> Implementation of SMED, Lean, 5S,.....
> Giving training (team work, Lean, 5S, smed,)
> Operational assessments (plant audits)
> Coaching of continuous improvement projects
> Training of FLM production (first line management)
> Administrator of GPD
> Administrator of various SharePoint's

Dates	January 2014 - January 2015
Company	Bekaert Costa Rica (Central America)
Position	OPEX /TQM coordinator for Two plants (± 200 medewerkers)
Main activities	<ul style="list-style-type: none"> > Setting up workload models (capacity / resources / cost) > Implementation of SMED, Lean, 5S,..... > Giving training (team work, Lean, 5S, smed,) > Give support to start up new plant (organizational part / way of working / culture) > Give support for take over existing Arcelor plant ; implementation Bekaert Culture > Support to sales (customer visits) > Training of FLM production (first line management)
Dates	January 2015 - July 2017
Company	NV Bekaert SA Zwevegem HICA (Belgium)
Position	Senior BMS OPEX Management / Project & Production Management Europe / Global GPD Administrator
Main activities	<ul style="list-style-type: none"> > Setting up workload models (capacity / resources / cost) for machines and thermic lines Setting up man activity based planning systems (based on workload models) > Global Administrator for GPD , a performance management system (software) training of regional and local administrators and global governance > Assistance for implementation of Satellite (SAP)
Dates	August 2017 - actual date (current job)
Company	PVO (Partner Voor Ondernemers)
Position	Senior Business Consultant
	Senior Business Consultant Innovative Arbeids organisatie (Management School Universiteit Antwerpen)
	Senior Organisation Architect

Some achievements

- > Implementation of AO in diffreten companies :
 - > Christeys nv : duration traject of 18 months, focus from purchase till sales for liquid laundry detergent (<https://www.christeys.com>)
 - > Triplaco nv : duration traject of 18 months, focus meanly on operations and autonomous teams (<https://www.triplaco.be/nl-be/>)
 - > Clima West nv : duration traject of 18 months, focus on organisation architecture and autonomous teams <http://www.climawest.be/>
- > in the area of capacity and resources studies ; worldwide several mayor productivity improvements generally traduced in reduction of people , cost reduction , output increase and waste elimination.
- > Investment and new plant set-ups based on workload models and lean experiences , lean projects and training in ; China , Latin America (Peru , Ecuador, Colombia , Venezuela, Chili , Brasília) , Canada , USA, Europe , India , Indonesia ...
- > Customer complaint handling ; reduction of yearly complaints cost
 - +/-450kEuro per year for the champagne cork wire
 - +/-350kEuro per year for the automotive suspension wire
- > Output improvement project UK ; Capacity improvement.
 - 8 million Euro net gains per year , output increase of 7000 tons per year
- > In several International Companies, successful organization scans and implementation of Innovating Labor Organization

Formal Education

Dates	1981 – 1985
Title of qualification awarded	> Bachelor Industrial Automation
Specialty	Digital Techniques and computer design
Thesis	"Adjustable frequency power supply for testing of amorphous alloys" for the university lab of Prof. Stals at the Limburg University Centre at Diepenbeek (Belgium)
	KIHL - L.U.C. Limburgse Universitstaire Campus Diepenbeek (Belgium) , University College
Dates	2017 – 2018
Title of qualification awarded	> Senior Business Consultant Innovative Labor Organization (IAO), University of Antwerp (AMS)

Training

- > Six Sigma Green Belt (2002) Latin America
- > Lean Manufacturing
- > Lean Office
- > Basic ISO
- > Verbal and non verbal communications
- > Quality engineering CKZ-Antwerp (1992)
- > DDI Certified Facilitation Skills Facilitator basics (2012)
- > Summer school Quick Response Manufacturing QRM (2017)
- > Industrial Engineering PVO (2017)
- > Leadership (Gedeeld leiderschap) Flanders Synergy / Workitects

Languages

	Speak	Understand	Write
Dutch	(Native language)		
French	(basic knowledge)		
English	(fluent)		
German	(basic knowledge)		
Spanish	(fluent)		

Skills

- > Strong communications skills
- > No fear for hands-on
- > Team player
- > Training and Coaching
- > Strong leadership
- > Analytic and problem solving in a systematic way
- > Good knowledge of Microsoft Office
- > Basic knowledge of SAP principals
- > Global Administrator of GPD , a software to manage KPI's and systematic project management
- > multi culture skills (Latin America, China, Indonesia, India, US,)

My free time, hobbies

- > Photography
- > Traveling
- > Music (passive)